

SUPPORT. CONNECT. LEAD.











Message From NV Chamber Board Chair and CEO

We've witnessed the strength, innovation, and collaboration that define North Vancouver's business community.

Amid economic shifts and global uncertainties, our local businesses didn't just adapt—they stepped up. And we stood beside you, focused on what matters most to our members: *support*, *connection*, and *advocacy*.

This year, we built bridges—across sectors, communities, and borders. We welcomed international delegates, hosted conversations with local mayors and provincial candidates, and offered behind-the-scenes tours of key economic players like Seaspan and Neptune Terminals.

High-impact events, including *Building North Vancouver*, *The State of Business 2025*, and *ELEVATE: Women in Business*, created valuable opportunities for knowledge sharing and meaningful connections.

Our support-local message was amplified through initiatives like *Shop the Shore*, and *NV Chamber in Your Neighbourhood*, which put a face to the businesses and highlighted the impact of choosing local.

We advocated for the critical issues shaping our economy, including housing, transit investment, and enhanced senior care, ensuring your voice was heard locally and beyond.

Local success stories were celebrated at the *2024 Business Excellence Awards*, while our partnership with Capilano University continued to deliver a win-win for students and local businesses.

Enhanced board practices, strong member engagement, and policy wins fuelled a year of growth, value creation, and shared success for North Vancouver businesses. We're pleased to report that North Vancouver Chamber membership grew 5% and revenue rose 10% this year.

We extend our sincere gratitude to our Annual Partners, event sponsors, and supporters. Your generous contributions and collaboration are essential to our success, helping us deliver important programs, amplify advocacy efforts, and create valuable opportunities for members.

As your Chamber, we are proud of the trust you place in us to represent your interests and drive our business community forward. Thank you for being part of this momentum.

Let's continue to build a vibrant, resilient North Vancouver business community—together.



Jonathan Mosley Board Chair





National recognition for excellence in chamber leadership

We are proud to have earned national recognition for our excellence in leadership, governance, and member offerings by the <u>Chamber Accreditation Council of Canada</u>.

The North Vancouver Chamber stands in select company as one of six Chambers or Boards of Trade with accreditation status in B.C., and one of 71 in Canada.

"Your accreditation showcases your community as a great place to do business, backed by the support of your exceptional organization."

- Chamber Accreditation Council of Canada



Gold-certified for environmental and social responsibility



In earning Gold certification from <u>BC Green Business</u>, the North Vancouver Chamber is part of a province-wide green business network that is raising the bar for environmental and social responsibility. The North Vancouver Chamber is proud to be recognized for our efforts in integrating environmental and social actions into our operational strategy— an approach we hope inspires other businesses to adopt meaningful, sustainable practices of their own."



SUPPORT. CONNECT. LEAD.

From advocating for key issues to elevating female business leaders and celebrating local business success, the North Vancouver Chamber creates opportunities that empower our members, foster meaningful connections, and build a stronger, more vibrant business community.



NV Chamber CEO Patrick Stafford-Smith spoke on behalf of the business community at a Save Transit press conference in October.



Our ELEVATE: Women in Business event fostered connections among female business leaders in March.



The 2024 Business Excellence Awards lit up the night with celebration and pride as we honoured outstanding local businesses and entrepreneurs.



NV Chamber members got a glimpse behind the curtain during an exclusive tour of Seaspan Shipyards last summer.



Support

We help you be your best.

Our members gain real value every step of the way—through dynamic programs, high-impact events, and strategic partnerships that open doors, spark connections, and fuel business growth.

Communications

- <u>NVChamber.ca</u> serves as an essential resource for members, offering easy access to valuable information, timely updates, and tools that support business success and community engagement.
- Social Media: Our <u>Facebook</u>, <u>LinkedIn</u>, and <u>Instagram</u> pages are used for updates, networking, and engaging with members. We also post exciting reels in these spaces—check it out!
- Digital marketing opportunities available exclusively for NV Chamber members. <u>Book</u> your space!



The Umbrella is the NV Chamber's weekly newsletter, featuring event listings, business news, member benefits, and more. <u>Subscribe</u> today!

Education/Resources

- <u>Webinar: Tariffs, Your</u> <u>Business & Diversification</u>
- <u>Navigating Impacts of U.S.</u> <u>Tariffs: Resources for Your</u> <u>Business</u>
- North Van Data Centre
- <u>Webinar: Understanding</u> <u>Neurodiversity in the</u> <u>Workplace</u>,
- <u>Support & Resources</u> section on Chamber website
- <u>Tips for Managing</u> <u>Temperature in Your North</u> <u>Van Business</u>

Events

- Member Mornings: Focus
 on Networking
- Learn at Lunch: HR Challenges & Opportunities for SMEs
- Tax Help for Small Business
- Grow beyond B.C. with free one-on-one export support
- Updates on Foreign Worker & Immigration Changes



North Shore Medical Health Officer Dr. Alex Choi, in partnership with the NV Chamber, provided advice to help business owners create a safe environment in hot weather.



Harbour West Consulting offered fellow NV Chamber members insights into the latest HR trends, challenges, and opportunities in the workplace, as well as recruitment tips.



Support NVC Initiatives

Our ongoing initiatives support everyone—from students to small business owners—helping us build a stronger, more connected community together!



Browns Socialhouse Lynn Valley staff with their Shop the Shore swag!

SHOP THE SHORE

We energized our <u>Shop</u> <u>the Shore</u> initiative, encouraging local-first spending through our <u>NV</u> <u>Chamber in Your</u> <u>Neighbourhood</u> series and a curated <u>Holiday Basket</u> spotlighting local makers. **#ShopTheShore**



Shop the Shore Holiday Basket



Capilano University's Work-Integrated Learning Awards Ceremony.



SOMA Public Relations was a 2024 BEA winner for Sustainable Initiative.

GROWTHHUB

Our successful GrowthHub partnership connects NV Chamber members with Capilano University students, creating a win-win where students gain hands-on work experience and businesses receive valuable project support. **#GrowthHub**

BUSINESS EXCELLENCE AWARDS

We are proud to celebrate every year our local businesses that go above and beyond in their commitment to excellence. See a full list of <u>2024 BEA winners and finalists</u>! Keep in mind your favourite local business for nomination season (May to September) and learn more about the <u>BEA program</u>! **#NVChamberBEA**



Connect

Together, with our strong network of local partners, we collaborate on initiatives that drive economic growth and foster community well-being.

Partnerships

- Capilano University/School of Business GrowthHub, Business Career Fair
- Vancouver's North Shore Tourism Association <u>Cruise Ship Passenger Welcome Program</u>, <u>B.C. Tourism Week</u>
- Impact North Shore <u>North Shore Immigrant Inclusion Partnership</u>, <u>North Shore Racism</u>
 <u>Response Protocol</u>, <u>Youth Elevate Program</u>
- Vancouver Coastal Health <u>Tips for Managing Temperature in Your North Van Business</u>
- Crime Stoppers Networking and Presentation on Seniors Safety
- CMX Partnerships <u>2024 Canada-Mexico Dialogue</u>

Other collaborations include: District of North Van <u>Economic Development Strategy</u>, <u>City of North Van Curb Access and</u> <u>Parking Plan</u>, and <u>North Shore Poverty Reduction Strategy</u>



We partnered with Capilano University School of Business for a successful Business Career Fair.



We visited Family Services North Shore Community Hub at Capilano Mall.



Sunrise Lynn Valley hosted our Networking and Presentation on Seniors Safety by Crime Stoppers.



We attended the grand-opening celebration of the Blue Grouse Gondola at Grouse Mountain.



Connect

We host more than 30 events each year—creating the space for you to meet other business owners in the community. **nvchamber.ca/events**.

Events



NV Chamber members network every month in natural spaces from Deep Cove to Capilano Road.

Business After 5 Member Hosts

OHM Electric Bikes The Woods Spirit Co. BDC - Business Development Bank of Canada North Shore Sports Medicine Pinnacle Hotel at the Pier

Event highlights

2024 Business Excellence Awards The State of Business 2025 ELEVATE: Women in Business Building North Vancouver: What Will it Take Meet The Candidates: Pre-Election Mixer Mexican Business Delegation Reception Jingle & Mingle Holiday Social: Kypriaki Mediterranean Grill



We enjoyed toasting the season with Chamber members in December.



North Shore Sports Medicine Founder Paige Larson hosted us for a Business After 5 event.



We welcomed Mexican business delegates and NV Chamber members for a networking reception in September.



Lead

We lead the way and build confidence in the business community by raising awareness about economic issues with government officials through dialogue and policy recommendations.

Dialogue with Regional Leaders

- <u>Building North Vancouver: What Will it</u>
 <u>Take</u>
- <u>Federal Budget 2024 Overview with MP</u>
 <u>Jonathan Wilkinson</u>
- Conversation with Mayor Linda Buchanan
- North Shore Wastewater Treatment Plant
 <u>Update with Mayor Mike Little</u>

Local Advocacy

- S<u>upporting investment in reliable clean</u> <u>energy delivery for North Shore</u>
- NV Chamber drives new connections
 between local employers and TransLink
- Letter: It's not fair to put restrictions on one
 type of business

Provincial/Federal Advocacy

- Businesses & Communities Win When We Build
 <u>New BC Ferries In B.C.</u> Adopted at 2024 B.C.
 Chamber AGM
- <u>Senior care policy recommendations</u>
 <u>receive government response</u>
- Meet The Candidates: Provincial Pre-Election Mixer
- 2024 Provincial Pre-Election Survey
- Impact of U.S. Tariffs on Your Business
 Survey



North Van MP Jonathan Wilkinson gave a federal budget overview to NV Chamber members.



We led a vital housing dialogue, Building North Vancouver, for the community in October.



Meet the Candidates: Provincial Pre-election Mixer put our members face-to-face with the candidates to ask important questions.



Lead

We lead key discussions on local economic issues and foster community leadership by leveraging our networks for meaningful impact.

Leading Discussions

- Housing & development
- <u>State of the local economy</u>
- Female leadership
- Senior Care Services Roundtable
- Marine Industry Roundtable

Community Awareness & Advocacy

- Networking and Presentation on Seniors
 Safety by Crime Stoppers
- Securing Small Business Rebate program
- Vancouver Coastal Health Tips for Managing Temperature in Your North Van Business
- CN Rail Safety Week
- Emergency Preparedness Week



NV Chamber CEO Patrick Stafford-Smith spoke with CBC On The Coast about our provincial pre-election survey.



The State of Business 2025 featured a panel discussion and industry insights from NV Chamber members.



Satya Organic Skin Care Founder Patrice Mousseau delivered an inspiring keynote at our ELEVATE: Women in Business event.



We <u>received Gold certification</u> from <u>BC Green</u> <u>Business</u> for integrating environmental and social actions into our operational strategy.



2024 Business Excellence Awards



The <u>Business Excellence Awards</u> program is our annual recognition of local businesses, their contributions to our economy, and their passion for the North Vancouver community. Congratulations to our 2024 winners and finalists!



Service Excellence Award (1 – 10 Employees)

Winner: <u>Andrea Klas Whole Body Fitness</u> Finalists: <u>DEA Canadian College</u>, <u>TCA Electric</u> Award Sponsor: <u>Vancouver's North</u> <u>Shore Tourism Association</u>



Environmental Initiative

Winner: <u>SOMA Public Relations</u> Finalists: <u>Local Flora</u>, <u>FEED Clean Tech</u> Award Sponsor: <u>Ratcliff LLP</u>



Service Excellence Award (11+ Employees)

Winner: <u>SPEEDBOLT Printing Solutions</u> Finalists: <u>Cahill CPA LLP</u>, <u>North Shore</u> <u>Sports Medicine</u> Award Sponsor: <u>Capilano Suspension</u> <u>Bridge Park</u>



Excellence In Equity Winner: <u>Warrior Plumbing</u> Finalists: <u>Psychodynamic</u> <u>Counselling Inc.</u>, <u>The Polygon</u> <u>Gallery</u>

Award Sponsor: Impact North Shore





Innovation

Winner: <u>Envirochem Services Inc.</u> Finalists: <u>Campertunity</u>, <u>Liquid</u> <u>Intelligence Inc.</u> Award Sponsor: <u>Capilano</u> <u>University School of Business</u>

Best Employer

Winner: <u>Hatfield Consultants</u> Finalists: <u>Fresca Clean</u>, <u>Maven</u> <u>Consulting Limited</u> Award Sponsor: <u>SSA Marine</u>



2024 Business Excellence Awards



Young Entrepreneur

Winner: Christine Reid, <u>United Strangers</u> Finalists: Dr. Swail Pirzada, <u>ClearLight</u> <u>Eyecare</u>, Dr. Teri Hines, <u>View Optometry</u> Award Sponsor: <u>Quay North Urban</u> <u>Development</u>



Business of the Year

Winner: <u>Stong's Market</u> Finalists: <u>Caroline Baile, Royal</u> <u>LePage Sussex, Hatfield</u> <u>Consultants</u> Award Sponsor: <u>RBC</u>

Thank you to our Sponsors



















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NV Chamber in the Spotlight

The North Vancouver Chamber continues to be a trusted voice for business, with our work and impact regularly featured in local and regional media.



- Indigenous North Vancouver plumbing business wins award for equity in the workplace
- Hatfield wins Best Employer Award at the NVC Business Excellence Awards
- SOMA wins Sustainable Initiative Award at 2024 Business Excellence Awards
- North Vancouver businesswomen set to share secrets of success in panel discussion
- North Shore RapidBus to Metrotown to start rolling in 2027
- Paid parking coming to City of North Vancouver's busiest streets
- Letter: It's not fair to put restrictions on one type of business
- NV Chamber AED featured in Edgemont magazine during Heart Month

MY CHAMBER

Here's what some of our members have to say about the impact of being part of the North Vancouver Chamber community.





"Little did I know that by simply participating in a North Vancouver Chamber event, I was to benefit from our young creative minds here in our community. At NVC's Summer Social networking event, conversing with guests led to being introduced to Nancy Wang, Capilano University's Work-Integrated Learning project liaison. My experience with the students and their professor was productive, innovative, and inspiring. I am happy I was at the Chamber event—that's where it all started! — **Chef Agathe**

"I love the North Vancouver Chamber for many different reasons; the networking, the support, and the opportunities given to the business community. I find North Vancouver Chamber events to be valuable networking opportunities, especially the Walk and Talks. It's just been wonderful. I would recommend joining the North Vancouver Chamber and attending as many events as possible." — **Tracy Houston, Wave98.3**





North Vancouver Chamber Board of Directors 2024-2025



Jonathan Mosley (Chair) Founding Partner, Momentum Business Growth



Mike (Mehdi) Pour (Vice Chair) Founder & CEO, Allego Global Group



Lisa Warren (Secretary) Sales Director, Sunrise Senior Living, Lynn Valley



Sarah Lloyd (Treasurer) Manager, Business Development Bank of Canada



Megan Campagnolo (Past Chair) Private Client Manager, Enterprise Strategic Client Group, RBC



Sheila Lively General Manager, Cedar Springs PARC



Bruce Peters Owner, Zazou Salon & Academy



Adriana Ramirez Co-Founder, Alive Creative Services



Ron Spence Owner & CEO, Spence Software



Brian Williams Assistant Vice President, Client Experience, BlueShore Financial



Julianne Yeager Owner & Managing Lawyer, Yeager Employment Law





Thank you to our Annual Partners

We are deeply grateful to our Annual Partners for their generous support and ongoing commitment to building a stronger, more vibrant business community in North Vancouver.

