

Pandemic Safety Tips for Your Business



COVID-19-specific scams:

Fraudulent phone calls:

Scammers will impersonate a Government organization such as CRA, Service Canada, or Public Health Agency of Canada. The caller may give false results by saying you have been tested positive for COVID-19 and trick you into getting your health card and credit card number. The caller may also demand an urgent action to obtain your personal information and/or payment in the form of bitcoins, or gift cards. Do not give your personal information to anyone over the phone and do not make payment to resolve the threats made during that phone call.

Phishing emails:

The scammers will send an email impersonating a Government Department and sharing a link for information, which can trick you into opening malicious attachments or reveal your personal and financial details. Do not click on any suspicious links and attachments, and never give out your personal or financial details.

Merchandise/Services:

Be careful of scammers that are using online platform to sell high prices and low quality items that have been purchased in bulk for the purpose of reselling for profit. Such items can include: hand sanitizers, masks, or cleaning products.

Scammers

may also offer household decontamination services such as duct cleaning or air filters to protect from COVID-19.

Request for Donations:

These include requests from unauthorized or fraudulent charities requesting money for victims, products or research. Don't feel pressured into making a quick decision; always verify that a charity is registered prior to making a donation.

QUICK TIPS FOR SECURING YOUR BUSINESS.

- Keep storefront & sales area lights on.
- Keep exterior lights on.
- Turn off electronics.
- Keep cash register open & empty. Do not leave any cash on premises.
- Secure other valuables if unable to take them out.
- Secure all equipment & stock.
- Lock all windows & doors.
- Turn on security system and surveillance equipment.
- Disable access to your public WiFi network.
- Make regular visits to monitor inventory. Consider randomizing the times this is done.
- Collect any mail delivered daily.
- Have packages delivered to a home address or arrange to have delivered to a neighbouring businesses that is still open.

Private companies selling COVID-19 tests:

Private companies may contact you with an offer of sale for a fast COVID-19 testing kit. Only hospitals and test centers can perform these tests – home tests are not on the market, therefore these tests are not genuine.

Thank you to the North Vancouver detachment of the RCMP for their partnership and support for safety and security of our business community in North Vancouver.

For more information regarding this important topic, there are a number of ways to engage with the RCMP

Sign up for Business Link by emailing gursimran.gill@rcmp-grc.gc.ca
Use their Online Reporting system <https://ocre-sielc.rcmp-grc.gc.ca/nvan/en>
Follow them on Facebook and Twitter.
Call the non-emergency line at 604-985-1311.
In an emergency situation, call 9-1-1.

